

# Insite360 Instore

## One Screen. Complete Control.

Anytime, Anywhere, Access to Monitor and Configure  
Your Gilbarco Passport POS System



# Optimize Your Business Processes

Receipt Search with Signature

Electronic  
Journal Search

Receipt  
Management

Remote Report  
Access Schedule

Group Sites  
and Update

Remote Software  
Updates

Monitor Fuel Flow  
Rates Change

Event  
Notifications

Configuration  
Updates

Speedkey  
Management

Fuel Prices



Insite360 Instore provides an exciting, cloud-based dashboard and portal that enables you to quickly monitor, and manage your sites where Gilbarco's Passport or Passport POS System is installed.

The service works with PCs, tablets, and phones.



## MONITOR

Remotely access store close reports for all of your sites. Search for receipts and electronic journal data remotely without interrupting store personnel.

## CONFIGURE

Reduce costs by configuring groups of sites with common characteristics. Save time by pushing your configurations to multiple sites at once.

## CONTROL

Adjust fuel prices immediately to respond to changing market conditions.



# Take control of your network and reduce costly site visits

Use Insite360 Instore to keep all of your sites up-to-date with the latest POS software in just a few clicks.

- Know exactly what version, service pack, maintenance pack, and quick fix is installed at every site.
- Access software release notes for all new versions to know exactly what to expect in each update.



INSITE360											
Device Versions											
Organization: Site Group: Search: Enter text... Load Actions											
- ALL -											
<input type="checkbox"/>	Store #	Store Name	GVR Id	Target	City	State	Brand	Installed	Software Status	Site Status	Action
<input type="checkbox"/>	1099	AIM VINEYARD		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	82	S and G Management LL...		Production	TOLEDO	OH		20.04.20.01D...			Health Check Detail/Update
<input type="checkbox"/>		SBA CORPORATION		Production	ARNOLD	MD		20.04.23.01C	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1201	AIRPORT CARDLOCK		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1116	AIM LAHAINA SHELL		Production	LAHAINA	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1110	7-Eleven Haleiwa		Production	HALEIWA	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1112	7-Eleven Nuuanu Pali		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1109	7-Eleven Waianae Mauka		Production	WAIANAE	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1089	AIM NANAKULI		Production	WAIANAE	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1096	AIM KAM IV		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>		Gansevoort		Production	GANSEVOORT	NY		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1016	AIM 10th AVENUE		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1086	AIM DILLINGHAM		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>		LONESTAR #1		Production	LONGVIEW	TX		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	02130649	Sunoco-Sun Oil Company...		Production	FAYETTEVILLE	NY		20.04.23.01C	Update Available		Health Check Detail/Update
<input type="checkbox"/>	2010	Mountain View Mini Mart		Production	MOUNTAIN VI...	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	04274544	Sunoco-Sun Oil Company...		Production	FARMINGTON	NY		20.04.23.01C	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1130	AIM HAWAII KAI		Production	HONOLULU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1097	AIM WAIPAHU		Production	WAIPAHU	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1113	7-Eleven Maili		Production	WAIANAE	HI		20.04.23.01D...	Update Available		Health Check Detail/Update
<input type="checkbox"/>	1095	AIM WINDWARD MALL		Production	KANEOHE	HI		20.04.23.01D...	Update Available		Health Check Detail/Update

- Remotely deploy new maintenance packs, service packs, and full version updates anytime, anywhere, without the need for a costly truck roll.
- Retrieve Passport health check reports uploaded to Insite360 daily to stay ahead of any potential issues.

# Customers know when your site's fuel filters should be changed - Shouldn't you?

Use Insite360 Instore to monitor the customer fueling experience with Fuel Flow Rate Reporting.

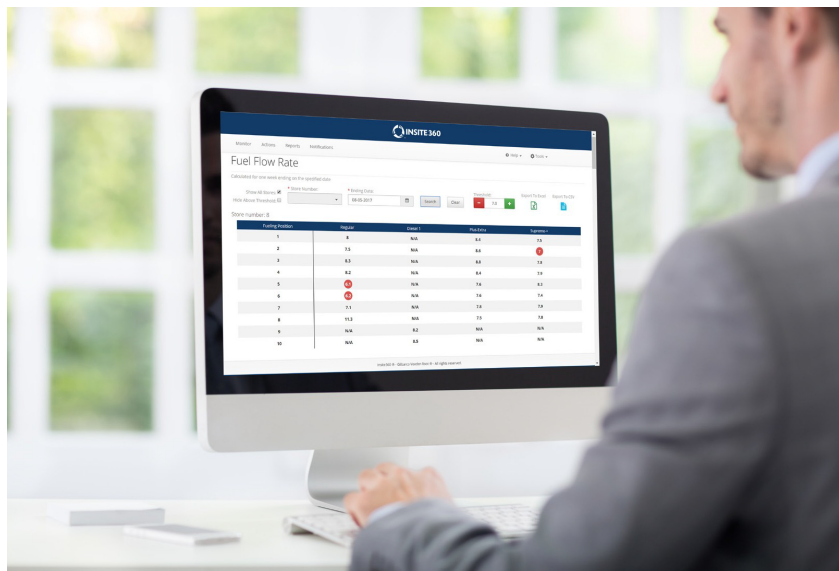
Operating sites with clogged filters lead to:

- Longer transaction times
- Reduction in customer visits and fuel volume
- Negative impact on store revenue

Prematurely changing a site's fuel filters:

- Is an unnecessary cost to your business
- Provides no perceptible benefit to the fueling consumer

With Insite360's Fuel Flow Rate Reporting feature, you will always know the right time to have the site's fuel filters serviced.



**Instore PSO bundle includes the Advanced Level of Instore which is designed to meet all of your remote management needs including software download.**

What's Included?	Essentials	Advanced
Dispenser Flow Rates		X
Receipt Search		X
Void Transaction Alerts		X
Event/Task Scheduler		X
Configure Employees and Taxes		X
Remote Software Downloads	X	X
Modify Speed Keys	X	X
Email Notifications	X	X
Receipt Text Changes	X	X



## How do I sign up?

1. Fill out the operator agreement here: [Insite360 Instore Agreement](#) and submit. A site manager or owner with consent responsibility must accept the Gilbarco Terms & Conditions in order to register for Insite360 Instore.
  - a. Allow one week for Gilbarco to complete the account set-up with site information. Then you will receive an email welcoming you to the Insite360 Application and providing steps on how to log-in to the system for the first time.
2. If you have multiple sites, refer to [MDE-5180E- Insite360 Instore User's Guide](#) and reference page 10, "Setting Options," to set up new users and assign users to sites.
  - a. Add the site owners for the respective stores you are managing as users and assign them to their stores.
3. Use your Gilbarco ID to register their Passport system with Insite360. The Gilbarco ID is available in the welcome email or by calling the Insite360 Instore Help Desk at 877-503-4971 and selecting "1 for Insite360," then "Press 2 for a Passport Subject Matter Expert" for help with your registration. The Passport system can be registered by following the instructions on the next page.

# Configuring the Passport Manager Workstation and Registering the Store with Insite360

To configure the Passport Manager Workstation (MWS) and register the store, proceed as follows:

1. Go to **MWS > Set Up > Store > Insite360 Passport Interface**. The Insite360 Interface screen options.
2. Select the **Enable Insite360** check box.
3. Enter the **Gilbarco ID** values received from the location/site.
4. Complete the remaining configuration fields noted above based on the customer's corporate guidelines.
5. Select the **Register Site** key. The MWS message bar provides success or failure messages. If registration is successful, the name of **Register Site** key changes to **Unregister Site**.
6. If registration is successful, select **Save** to save the configuration to the Passport database and exit from Insite360 interface.
7. If you are unable to register the site, please call the Insite360 Help Desk at 877-503-4971 and select "1 for Insite360," then "Press 2 for a Passport Subject Matter Expert," at the prompt.

Figure 1: Insite360 Passport Interface Screen

The screenshot displays the Insite360 Passport Interface. At the top right, there are two buttons: 'POS' (represented by a monitor icon) and 'HELP' (represented by a question mark icon). Below these, on the right side, are three large buttons: 'Register Site', 'Save', and 'Exit'. The main area of the screen is divided into two tabs: 'General' and 'Summary Files'. The 'General' tab is active, showing the 'Insite360 Configuration' section. This section includes a checked checkbox for 'Enable Insite360', and two unchecked checkboxes: 'Export price book when third party changes are made to items or departments' and 'Price Sign enabled. Apply fuel price changes immediately.' Below this is the 'Registration Information' section, which contains a text field for 'Gilbarco ID'. At the bottom is the 'Indoor Receipt Data' section, featuring two radio buttons: 'Apply to ALL register groups' (which is selected) and 'Apply only to this register group' (which is unselected). A dropdown menu is positioned next to the second radio button.


The following table lists the fields that display on the Insite360 Passport Interface screen and their definitions:

Field	Definition
Enable Insite360	Enables Insite360 on the Passport system.
Export price book when third-party changes are made to items or departments	If selected, Passport uploads to Insite360 all price book maintenance files received from the BOS.
Price Sign enabled. Apply fuel price changes immediately.	<p>If Passport has Price Sign configured, this field is available.</p> <p>If selected, when Passport receives fuel price changes from Insite360, Passport immediately downloads fuel price changes to dispensers and price sign.</p> <p>If not selected, when Passport receives fuel price changes from Insite360, Passport displays a notification on the MWS and Cashier Workstation (CWS). The cashier or manager must trigger the fuel price change download to the dispensers and price sign manually.</p>
Registration Information	Information Insite360 uses to recognize the store at registration.
Gilbarco ID	Identifier used to recognize this particular store.
Indoor Receipt Data	Identifies what register groups receive the inside receipt header and trailer when Insite360 transmits new inside receipt header and footer configuration. Select one.
Apply to ALL register groups	Apply the inside receipt header and footer configuration to all register groups configured on Passport.



# Learn More About The Insite360 Suite, And How You Can Have Total Site Control From Anywhere, Anytime

<http://www.insite360suite.com>



Dept. Name	Gross Sales \$	Item Count	Refund Count	Net Count	Refund \$	Discount \$	Net Sales \$	% of Sales
Automotive	\$54.96	14	0	13	\$6.99	\$0.00	\$47.97	0.14%
Beer	\$678.96	115	0	115	\$0.00	\$0.00	\$678.96	0.14%
Bottle Deposits	\$96.90	363	0	363	\$0.00	\$0.00	\$96.90	0.14%
Bottle Returns	\$32.50	123	0	123	\$0.00	\$0.00	\$32.50	0.14%
Candy	\$196.55	127	0	127	\$0.00	\$0.00	\$196.55	0.14%
Cash Card	\$215.70	7	0	7	\$0.00	\$0.00	\$215.70	0.14%
Cigarette Discounts	\$184.64	210	0	210	\$0.00	\$0.00	\$184.64	0.14%
Cigarettes	\$1,838.96	229	0	229	\$0.00	\$0.00	\$1,838.96	0.14%
Coffee	\$110.94	66	0	66	\$0.00	\$0.00	\$110.94	0.14%
Dairy	\$169.33	77	0	77	\$0.00	\$0.00	\$169.33	0.14%
Fountain	\$106.08	72	0	72	\$0.00	\$0.00	\$106.08	0.14%
Fountain Discount	\$11.90	10	0	10	\$0.00	\$0.00	\$11.90	0.14%
Grocery	\$149.41	59	0	59	\$0.00	\$0.00	\$149.41	0.14%
HBC	\$15.13	7	0	7	\$0.00	\$0.00	\$15.13	0.14%
Instant Lottery	\$518.00	95	0	95	\$0.00	\$0.00	\$518.00	0.14%
Juice/Water	\$422.32	228	0	227	\$0.00	\$0.00	\$422.32	0.14%
Liquor	\$173.93	18	0	18	\$0.00	\$0.00	\$173.93	0.14%
Lotto	\$614.00	82	0	82	\$0.00	\$0.00	\$614.00	0.14%
Prepared Foods	\$142.36	44	0	44	\$0.00	\$0.00	\$142.36	0.14%
Publications	\$27.50	18	0	18	\$0.00	\$0.00	\$27.50	0.14%
Snacks	\$489.56	295	0	295	\$0.00	\$0.00	\$489.56	0.14%
Soda	\$528.02	258	0	258	\$0.00	\$0.00	\$528.02	0.14%
Taxable	\$58.21	19	0	19	\$0.00	\$0.00	\$58.21	0.14%
Tobacco	\$285.92	74	0	73	\$0.00	\$0.00	\$285.92	0.14%
Tobacco Discount	\$11.50	35	0	34	\$0.00	\$0.00	\$11.50	0.14%
Winnings	\$528.00	28	0	28	\$0.00	\$0.00	\$528.00	0.14%
<b>Total</b>	<b>\$5,964.40</b>	<b>2,673</b>	<b>0</b>	<b>2,660</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$5,964.40</b>	<b>100.00%</b>

Tax Calculation	Tax Collected	Sales Amount	Sales Forgiven Amount	Actual Sales	Exempt Amount
Tax Exempt	\$0.00	\$1.59	\$0.00	\$1.59	\$0.00
No Tax	\$0.00	\$9,475.24	\$0.00	\$9,475.24	\$0.00
Ca-Tax	\$181.20	\$3,020.74	\$0.00	\$3,020.74	\$0.00
E911 Tax	\$0.58	\$39.00	\$0.00	\$39.00	\$0.00

Remote Report Access Feature Shown!